



## Home Support Services (Non-Medical) Companion Care/Housekeeping

Home Support Services are professional, non-medical, in-home services that may include housekeeping, meal preparation, laundry, grocery shopping, chores/errands, medication reminders, companionship. Most **DO NOT** include “hands-on” care such as transferring, toileting, or medication dispensing. However, some **may offer personal care such as bathing**. These are **noted on this list with an \***.

Services may be billed on a sliding scale, depending on income, and may range from an hourly rate of \$25/hr. to \$49/hr. (For a complete list of services and costs, please contact the organization directly.)

Organization	Contact Information	Counties Served
Affordable In-Home Care Connie Albert, CNA Rochester, NY 14609 <i>*Temporarily closed*</i>	(585) 260-4969 <a href="http://www.AIHCare.com">http://www.AIHCare.com</a> <i>*Temporarily Closed*</i>	Monroe, Ontario
America Homecare Rochester, NY 14623 <i>*Private Pay/Sliding Scale</i>	(585) 748-0828 <a href="https://americahomecare.org">https://americahomecare.org</a>	Monroe, Genesee, Livingston, Ontario, Yates Orleans, Steuben, Wayne
Assisting Angels Senior Care Penfield, NY 14526 <i>*Rochester currently suspended due to staffing</i>	(585) 329-4476 <a href="https://assistingangelseniorcare.com/services">https://assistingangelseniorcare.com/services</a>	<del>Monroe</del> , Wayne, Livingston, Orleans
Caregivers with a Heart 140 Crossroads Ln Rochester, NY 14612	(585) 368-8434 <a href="https://sites.google.com/caregiverswithaheart.com/caregiverswithaheart/home/">https://sites.google.com/caregiverswithaheart.com/caregiverswithaheart/home/</a>	Monroe
Chambers Home Care Agency Rochester, NY 14626 <i>*Offers Personal Care</i>	(585) 478-1767 <a href="https://www.chambershca.org/">https://www.chambershca.org/</a>	Monroe
Comfort Keepers - Pittsford Pittsford, NY 14534	(585) 249-0100 <a href="https://www.comfortkeepers.com/offices/new-york/pittsford/">https://www.comfortkeepers.com/offices/new-york/pittsford/</a>	Monroe, Eastside Livingston, Ontario, Wayne, Steuben, Yates
Comfort Keepers - Rochester Rochester, NY 14615	(585) 209-3728 <a href="https://www.comfortkeepers.com/offices/new-york/rochester">https://www.comfortkeepers.com/offices/new-york/rochester</a>	Monroe: Rochester, Gates, Spencerport
Community Care Home Health Svcs 339 East Ave. 2 <sup>nd</sup> Fl Rochester, NY 14604 <i>*Offers Personal Care</i>	1-888-886-2433 <a href="https://communitycarehhs.com/services/companion-homemaker/">https://communitycarehhs.com/services/companion-homemaker/</a>	Monroe, Niagara, Erie, Genesee, Wayne, Ontario, Livingston and Steuben
Compassionate Family Home Care 3896 Dewey Ave. Ste 274 Rochester, NY 14616	585-360-2419 <a href="http://www.cfhomecare.org">www.cfhomecare.org</a>	Monroe

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<b>EISEP - Expanded In-Home Services for the Elderly</b> A Community Collaboration of Catholic Family Center, Jewish Family Services, and Urban League of Rochester 87 N. Clinton Ave. Rochester 14604	(585) 262-7060 x4020  <a href="https://www.fcscharities.org/services/older-and-vulnerable-adult-services/">https://www.fcscharities.org/services/older-and-vulnerable-adult-services/</a>	Case Management in conjunction with subsidized In-Home services, Day Program (sliding scale) if client meets EISEP/NYS eligibility requirements
Everyday Hands <a href="mailto:Info@everydayhandshelp.com">Info@everydayhandshelp.com</a>	(585) 270-0710 <a href="https://everydayhandshelp.com/services/">https://everydayhandshelp.com/services/</a>	Monroe
Excellent Care LLC Irondequoit, NY 14609 <i>* Personal Care - No housekeeping</i>	(585) 419-5684 (different than website phone #) <a href="http://www.excellentcarellc.net/">http://www.excellentcarellc.net/</a>	Monroe
Griswold Home Care Rochester, NY 14626 <i>*Offers Personal Care</i>	(585) 880-7773 <a href="http://www.griswoldhomecare.com/northern-rochester/our-rates-service-areas/">http://www.griswoldhomecare.com/northern-rochester/our-rates-service-areas/</a>	Monroe
Happier at Home Rochester, NY 14618 (English, Spanish, Ukrainian)	(585) 633-5555 <a href="http://www.happierathome.com/">http://www.happierathome.com/</a>	Monroe, Ontario
Home Instead Senior Care East Pittsford, NY 14534 <i>*Offers Personal Care</i>	(585) 218-5200 <a href="https://www.homeinstead.com/534">https://www.homeinstead.com/534</a>	Eastern Monroe (Pittsford, Fairport, East Rochester, Penfield, Webster, Rochester)
Home Instead Senior Care Northwest Rochester NY 14626 <i>*Offers Personal Care</i>	(585) 663-4620 <a href="https://www.homeinstead.com/547/">https://www.homeinstead.com/547/</a>	Northwest Monroe (Rochester, Brockport, Hilton, Irondequoit, Spencerport, Hamlin)
Living Well Companion Care (Jewish Senior Life) Rochester, NY 14618 (English, Russian)	(585) 248-5021 <a href="http://www.livingwellcompanioncare.org">www.livingwellcompanioncare.org</a>	Monroe, Ontario
Noble Companion Penfield, NY 14526	(585) 510-7070 <a href="https://www.noblecompanion.com/">https://www.noblecompanion.com/</a>	Monroe, Oneida, Erie
No Place Like Home Senior Care Henrietta, NY 14467	(585) 334-0085 <a href="https://www.noplacelikehomeseniorcareny.com/">https://www.noplacelikehomeseniorcareny.com/</a>	Monroe
Second Set of Hands East Rochester, NY	(585)694-6985  <a href="mailto:secondsetofhands.net@gmail.com">secondsetofhands.net@gmail.com</a>	Monroe

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Organization	Contact Information	Counties Served
Seniors Helping Seniors Rochester, NY <i>(ASL, Italian)</i>	585-433-1234 <a href="https://southrocshs.com">https://southrocshs.com</a>	Monroe, Livingston, Caledonia, Scottsville, LeRoy, Mumford <i>*DEAF caregivers speak ASL</i>
TCH – Trusted Care at Home Rochester, 14617 (English, Spanish)	(585) 831-7404 <a href="http://www.carebytch.com/">http://www.carebytch.com/</a>	Monroe
Tender Loving Family Care Companion Services Brockport, NY 14420	(585) 637-0333 <a href="http://tenderlovingfamilycare.com">http://tenderlovingfamilycare.com</a>	Monroe, Ontario Livingston, Wayne Genesee, Orleans Wyoming
Touching Hearts at Home Rochester, NY 14623 <i>(English, Italian, Spanish)</i>	(585) 271-7390 <a href="http://touchingheartsny.com/">http://touchingheartsny.com/</a>	Monroe, Ontario, Wayne, Yates
Universal Care Services Rochester, New York 14621 <i>(English, Spanish)</i>	(585) 230-0790 <i>Website under construction</i>	Monroe

*The inclusion or exclusion of an entity does not constitute an endorsement or disapproval by Lifespan. We do not assume responsibility for the quality of services provided. Staff shall review the inclusion/exclusion policy on a regular basis to ensure the policy meets the needs of Lifespan. We reserve the right to exclude and/or remove any entity from the Lifespan/I&A system. **Last Update:** 3/6/24*